

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

John F. Linhart, Executive Director
(530) 934-6540 (530) 934-6533 (FAX)

AGENDA ITEM

Meeting of October 11, 2010

ISSUE: Increase Volunteer Medical Transport Fare

BACK-UP: Volunteer Medical Transport rates


BACKGROUND: Glenn Transit Service operates a Volunteer Medical Transport service which provides non-emergency medical transport to persons for appointments. In order to use this service person must qualify for a Transit Services card. Fares are determined by destination (\$0.14 per mile) and drivers are reimbursed for this service at the federal mileage rate (\$0.50) with a stipend based on the destination. Currently, the difference of \$0.36 per mile and the driver stipend is subsidized by local transportation funds. For those that qualify for the hardship exemption (\$0.07 per mile) the subsidy is understandably greater. On average, the Volunteer Medical Transport program has a cost per rider of \$91 and a subsidy per rider of \$82. This program fails to meet the 10% fare box return consistently and is aided by the other transit programs.

During the past 9 months the New Freedom program has alleviated much of the pressure on the Volunteer Medical Transport program. It has also provided Glenn Transit with more control over the program with a paid driver, transit owned vehicle, and a way to transport those dependent upon mobility devices. Since its inception, the New Freedom program has reduced demand on the Volunteer Medical Transport program by 78% from the previous year.

The Volunteer Medical Transport service has provided transportation to medical appointments for individuals who have no other transportation alternative. It is limited in the service that it can provide as the drivers are volunteers and in that it receives almost no state or federal funding. Reduction in local transportation funds have further reduced the funds available to operate this program. In order to continue to provide this service and decrease the burden on local transportation resources, services changes to the program have already been suggested in a previous agenda item. In conjunction with those changes it is proposed that the per mileage fee be increased by increasing the \$0.14 per mile fee. The change would take effect on November 1, 2010.

RECOMMENDATION:

Discuss proposal and make recommendation to the Regional Transit Committee regarding changes to the Volunteer Medical Transport fare.


Mardy Thomas, Senior Planner

3B (2)

Agenda Item #

GLENN TRANSIT SERVICE
VOLUNTEER MEDICAL TRANSPORTATION PROGRAM
MANDATORY MILEAGE FEE

APPROVED @ 3/12/03
 RTC MEETING

LOCATIONS	AVERAGE MILEAGE (ROUND TRIP)	MANDATORY FEE \$.14 PER AVERAGE MILE	HARDSHIP EXEMPTION 50% OF MILEAGE FEE
FROM WILLOWS:			
001 Chico	72	\$ 10	\$ 5
002 Colusa	70	\$ 10	\$ 5
003 Corning	60	\$ 8	\$ 4
004 Red Bluff	90	\$ 13	\$ 6
005 Sacramento	230	\$ 32	\$ 16
FROM ORLAND:			
007 Chico	44	\$ 6	\$ 3
008 Colusa	102	\$ 14	\$ 7
009 Corning	28	\$ 4	\$ 2
010 Red Bluff	58	\$ 8	\$ 4
011 Sacramento	262	\$ 37	\$ 18
FROM GRINDSTONE:			
013 Chico	140	\$ 20	\$ 10
014 Colusa	122	\$ 17	\$ 9
FROM CHROME:			
016 Chico	150	\$ 21	\$ 11

(Please detach and return with mileage fee)

I, _____

ENCLOSED MY MILEAGE FEE IN THE AMOUNT OF \$ _____
 TO THE Volunteer Medical Transportation Program, for transportation services to
 my medical appointments scheduled on the following dates:

Appointment Date: _____

Appointment Date: _____

Appointment Date: _____

Appointment Date: _____

or

Month of	
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Mon-Wed-Fri Tue-Thur

# Appointment Days	
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Circle Regular Schedule Days

Mail your mileage fee to:

Paratransit Services * 258 N. Butte Street * Willows, CA 95988

(Fee is required to be received in this office "ONE" working day prior to Appointment Date)

Questions Call: (530) 934-6700 or 1-888-800-7433

REMINDER: \$25.00 SERVICE CHARGE FOR EACH RETURNED CHECK